



Role: Senior Product Manager

Location: *Bangalore, India*

Everwell invents, designs, builds and deploys user-centric technology for healthcare programs across the world. From new ideas in patient health management, to integrating and building best-in-class tools inside a unified global platform, we tackle critical, challenging, real-world problems in health and engineering innovation.

We started with an idea called [99DOTS](#), a low-cost solution to tackle the challenge of adherence to medication. Over time we have expanded to support a broad patient management ecosystem (spanning mobile, web, SMS, IVR etc.) – called the [Everwell Hub](#).

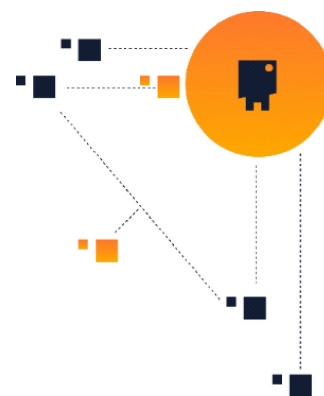
- The [Everwell Hub](#) is a state of the art, open-source patient management platform optimized for large scale health programs.
- It supports a wide variety of things related to health care management (including various adherence technologies like 99DOTS, pill boxes; end to end patient and staff management; engagement features; country specific needs like Direct Benefit Transfers to stakeholders etc.).

The platform is available in two offerings -

- Software as a Service (SaaS) model for small deployments
 - This deployment supports pilots in 13 countries across the globe.
 - It supports 3 adherence technologies - 99DOTS, electronic pillboxes and Video Observed Therapy.
- Custom Platform as a Service (PaaS) deployments for large deployments
 - An example of this is www.nikshay.in which is the national ICT system for all TB management for India (>10 million patients across public and private sector; > 0.5 million facilities)
 - Direct Benefit Transfer schemes in India (targeting a distribution of ~ 600 crore INR / 85 million USD per year directly to patients and staff) are also launched on this platform.

Our team

Our work has been recognized and praised by [Bill Gates](#) and [Satya Nadella](#) as some of the most innovative technology work for social good. As a spin-out company from [Microsoft Research India](#), Everwell's diverse team comes from Harvard, MIT, Cambridge, BITS, IIIT and other strong institutes and companies with a history of collaborations developing innovative technology. We pride ourselves on focusing on users first, thinking from the user perspective given the spectrum of technology access and acceptability for patients – born out of research, we rigorously evaluate and measure as we develop. Everwell fosters a culture of continual learning and development, a collaborative and exciting office



environment, personal ownership of projects and career growth, flexible work schedules, and always promotes team members to have a fulfilling life outside of work.

The role

We are looking for a Senior Product Manager who will be responsible for helping develop our product's guidelines and strategy at Everwell. The role will support the definition of a product roadmap, build user profiles, conduct user interviews and data-based evaluations of different designs, build wireframes and mockups, develop product requirements documents and specifications, and engage with our external-facing program team, our customers and users, and our technical team to ensure quality and timely development of our tools. He/she will work side-by-side with our program team to understand market and customer needs, and additionally with our developers to ensure technical specifications match the product vision.

As a Senior position, the role will also lead a team to elevate product quality across all of our technologies, and help design and implement an overall product strategy for the company balancing both the urgency and customized needs for partners with the drive for generalizability and quality for our engineering work.

Responsibilities

- Lead the planning and prioritization of product features across the company coordinating with both the Program and Engineering teams
- Creating and maintaining product roadmaps, user profiles, customer and user feedback, and design specifications for the roadmap
- Collect, analyze and specify product requirement documents based on user profiles, feedback, and interviews
- Develop the product concept proposals for new features, innovations, or other concepts
- Produce the appropriate content for demos, manuals, marketing material, etc.
- Help evangelize product quality and training internally, and ensure overall product quality across our work at Everwell
- Evaluate ways to optimize the benefits and cost of the products and features
- Survey competitive product landscape and compare with our roadmap for more effective decision making on roadmap
- Continuously engage external and internal stakeholders to refine product requirements balancing excellence in both our commitments as well as excellence in products and engineering

Qualifications

- Bachelor or master's degree in a related field (Computer Science or equivalent degree preferred)
- 5-7 years in a similar role
- Demonstrated experience designing product requirement documents, evaluation metrics, user feedback questionnaires, and wireframes
- Experience working in a technical environment (experience in healthcare a plus)
- Excellent written and oral skills

- Demonstrated aptitude for leadership, team mentorship, and working independently (prior work in a large product company or startup in a leadership role for product a plus)

Compensation

Commensurate with experience and extremely competitive to the market.

How to Apply

Email careers@everwell.org with an English version of your CV, subject line: Senior Product Manager application